## City Hall Garage



The City Hall garage is equipped with technology that allows monthly parkers to enterlexit the garage using multiple platforms as described below

## LPR (License Plate Recognition)

Upon approaching the entrance lane, a camera will read your rear license plate and a gate arm will auto raise. The process is the same upon exit.
Note: some high profile vehicles or certain vanity plates are not readable
Please register your phone and license plate(s) (multiple plates can be registered) by emailing parking@downtowntempe.com

## Flash Parking App

(Bluetooth Low Energy (BLE) feature that allows frictionless access for registered parker)
This lets monthly parkers access the garage through the Bluetooth technology on their phone rather than by scanning their access card or a barcode.
(available in the apple store and google play)

You must have your phone number registered in order to use this feature
Follow the prompts in the app to verify your mobile number. From the Home tab, select Enter Garage > Open Gate
Prox Card (Monthly Card Holders)
Tap your card on the right side black box
"Tap Access Card HERE"

Interactive Voice Response (IVR)

1. Select "I HAVE A MONTHLY PARKING ACCOUNT"
2. Call the number on the screen and press instructed number.
3. Gate will open if your mobile number has been previously added to your account.

Forgot your card? Follow the prompts on the screen after pressing "Other Access Options"

Monthly Parking- \$85.00 (\$15.00 activation fee)
Daily/ Hourly Parking (Monday- Sunday)
$1^{\text {st }}$ hour free from 7am-7pm
$\$ 2.00$ each additional hour
\$16.00 Daily Maximum

Enter the City Hall garage off $5^{\text {th }}$ St or Forest Ave

