

GROUND SUPPORT

A clean and safe Downtown Tempe is our top priority. In addition to keeping Downtown Tempe looking beautiful, the Ground Support crew is a great resource of information. Downtown Tempe's very own custodial team is responsible for keeping the public right-of-way looking clean and pristine. Day and night, the Ground Support crew works diligently while assisting residents and visitors every step of the way.

The Ground Support team provides several services for the public right-of-way including:

- TRASH/DEBRIS REMOVAL
- GRAFFITI REMOVAL
- EMPTY & CLEAN PUBLIC TRASH RECEPTACLES
- REPAIR DAMAGED STREET BANNERS
- REPORT DAMAGE & SAFETY CONCERNS

If you see something that needs the attention of the Ground Support Team, you can fill out a **Maintenance Request Form** at: <http://www.downtowntempe.com/about-us/clean-and-safe/maintenance-request-form> or contact **Ronal Stallings** at: **ronal@downtowntempe.com** or **480-355-6065**.

The Safe-T-Patrol and Ground Support Team are managed by Downtown Tempe Authority. Since 1993, the award-winning Downtown Tempe Authority has been the private, nonprofit organization that works in partnership with the City of Tempe to increase the value of Downtown Tempe through enhanced management, safety, marketing and promotional services on behalf of DTA members and other downtown stakeholders. Find out more by visiting www.downtowntempe.com



SAFE-T-PATROL Guides are highly trained and distinctly uniformed personnel that patrol the streets of the Downtown Tempe and Town Lake districts by foot, bicycle and boat. They serve as goodwill ambassadors by welcoming residents, workers, and visitors in the downtown area, giving directions, answering

questions and making recommendations for shopping, dining and attractions. Safe-T-Patrol Guides also assist in overall crime prevention and reduction by working closely with the Tempe Police Department to provide a highly visible street presence, acting as additional “eyes and ears” throughout Downtown Tempe. The use of a TPD radio on each Safe-T-Patrol shift helps to provide prompt communication response time.

WHO TO CALL WHEN...

SAFE-T-PATROL

480.236.2527

Person needs social services

Person making staff uncomfortable and NOT committing a crime

Person sitting/lying on sidewalk in public right-of-way (not on private property)

After calling TPD for a crime in progress

911

911

Crime in progress

Someone in imminent danger

Violence being exhibited

Threats of danger

Threats of person or property

24 hours, 7 days

TEMPE PD

non-emergency

480.350.8311

Crime no longer in progress

**Be VERY specific in description of behavior that occurred in order to be serviced properly*

24 hours, 7 days

SAFE-T-PATROL HOURS

DOWNTOWN DISTRICT

M - F : 7:00a - 8:00p, SAT : 11:30a - 8:00p, SUN : 9:00a - 5:30p

LAKE DISTRICT

M - SUN : 4:30a - 1:00p & 4:30p - 3:00a